MISSION STATEMENT

IH Manchester believes in the power of language learning to bring people together and to improve their lives. By providing high-quality English language courses and excellent service, we work to ensure everybody's time with us is meaningful, productive and rewarding.

To this aim, we:

- are proud to be part of the International House World Organisation and abide by the the IH Client and Staff Promise
- believe in and promote Manchester as a wonderful place to live and study
- aim to give every student the best possible results from their course
- provide a safe and comfortable environment to all students, teachers and staff
- abide by our beliefs on teaching and learning
- aim to give students insight into British life, culture and values
- treat everyone equally and fairly, be they students, teachers, staff or accommodation partners
- listen to and act on feedback from all
- try to ensure all teachers and staff feel valued and develop professionally
- believe in innovation
- promote the English language teaching industry
- act professionally and responsibly to ensure the continued viability of our school

Reviewed November 2025 – Next review November 2026 or in the event of staffing, policy, or legislative changes

Accredited by the BRITISH COUNCIL for the teaching of English in the UK

IJ Tours Ltd trading as "International House Manchester" - Company number: 5813751 School Address: Arthur House, Chorlton Street, Manchester. M1 3FH

MEMBER ENGLISH UK