

## IJ Tours Ltd t/a “International House Manchester or IH Manchester”

### Mission Statement

IH Manchester believes in the power of language learning to bring people together and to improve their lives. By providing high-quality English language courses and excellent service, we work to ensure every student’s time with us is meaningful, productive and enjoyable.

To this aim, we:

- are proud to be part of the International House World Organisation and abide by the [The IH Staff and Client promise](#)
- believe in and promote Manchester as a wonderful place to live and study
- aim to give every student the best possible results from their course
- abide by our beliefs on teaching and learning
- aim to give students insight into British life, culture and values
- treat everyone equally and fairly, be they students, teachers, staff or accommodation partners
- listen to and act on feedback from all
- try to ensure all teachers and staff feel valued and develop professionally
- believe in innovation
- promote the English language teaching industry
- act professionally and responsibly to ensure the continued viability of our school

Reviewed September 2023– Next review September 2024 or in the event of staffing, policy, or legislative changes

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