

## IJ Tours Ltd t/a “International House Manchester or IH Manchester”

### Mission Statement

- All the schools in the International House World Organisation share the same values and are committed to working closely together to provide a uniformly high level of service. The IH story is our story.
- We are proud of what we do and proud of our city. Manchester is an incredible place to live and study in, and we do all we can to make sure our students’ time here is positive and worthwhile. We work hard to provide an unforgettable life experience for students in Manchester.
- We ensure that every student’s stay is meaningful, productive and enjoyable and that while here, they gain an insight into British life, culture and values as well as engaging with people from around the world in our multi-cultural school.
- We provide a student-centred experience by listening to, reflecting and acting on feedback. We provide both academic and pastoral support to continuously improve our service to clients. We treat everyone equally and fairly and we value and respect everyone we deal with.
- We are passionate about teaching. We are wholeheartedly dedicated to continuous staff development and to providing our teachers with the support they need to deliver effective, engaging lessons. Life is an exciting journey and language and communication skills enrich that journey. We teach natural, useful and functional language, making sure students don’t just know the language but are able to use it when they need it.

Reviewed May 2021 – Next review May 2022